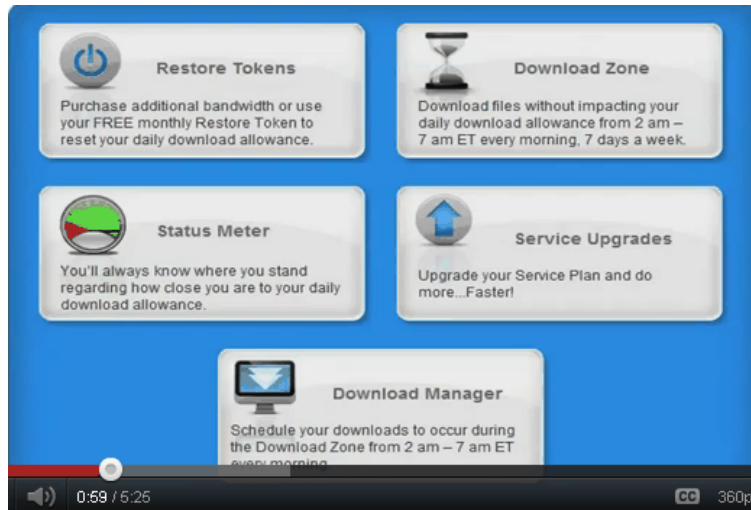


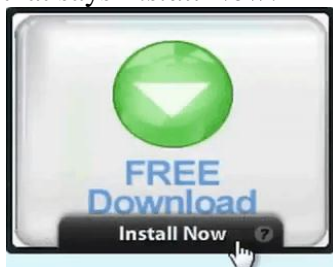
Welcome to HughesNet®! This video will show you how to use our tools to help you manage your usage, and to ensure you get the fastest download speeds possible.

To ensure fair Internet access for all HughesNet members, Hughes maintains a Fair Access Policy. The Fair Access Policy is implemented automatically by monitoring your usage over a rolling 24-hour period. Each HughesNet service plan is assigned a Download Allowance. Your Download Allowance is the amount of data you can use during a 24-hour period. When your usage over the previous 24 hours exceeds that allowance, you enter the recovery period and that means your download speeds will be reduced. After approximately 24 hours, your Download Allowance is replenished, and your download speed is restored.

Hughes understands that it's not always easy to predict your usage. That's why we've created tools and services to help you manage the bandwidth you're using and get the most from your HughesNet system. That way, you'll be alerted if you exceed your allowance, and you have ways of getting back up to speed right away. We'll explain how to use these tools here.



The best way to continually track your download usage and make sure you don't go over your Download Allowance is to use our Status Meter. You can download the Status Meter on myHughesNet.com. Click on the *Status Meter* section and then click the button that says *Install Now*.



Follow the prompts on your screen to process the install. Once the Status Meter download is complete and you've installed the program, you'll see the Status Meter icon in the bottom right-hand corner of your Windows screen or in your dock if you're using a

Mac. The meter in the icon will indicate how much of your download allowance you've used.



You can also double click on the icon to view more details about your usage. Like a gas gauge in your car the Status Meter will allow you to know just how much of your daily download allowance you have used.

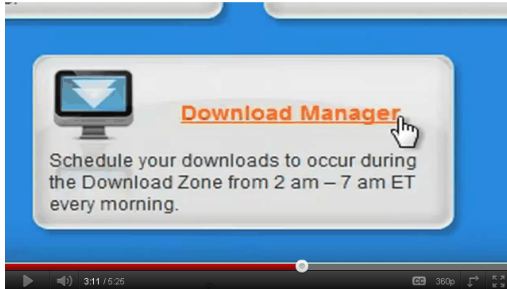
HughesNet service plans include a Download Allowance designed to ensure that everyone has fair access to system bandwidth during peak periods.

	Basic	Power 150	Power 200
Max download / upload speed** Compare speeds	1.0 Mbps/200 Kbps	1.5 Mbps/250 Kbps	2.0 Mbps/300 Kbps
Monthly fee	\$59.99 /mo	\$79.99 /mo	\$109.99 /mo
24/7 live tech support?	Yes	Yes	Yes
Email accounts	5	5	10
Download Allowance What is this?	200 MB	300 MB	400 MB

If your usage exceeds your plan's allowance, your download speed is reduced for about 24 hours - longer if you continue to download. Obviously, there are some large downloads out there that may use up more than your plan's download allowance - some Windows service packs or iPad updates can take you over your daily limit. Now you can download these items for free during our FREE Download Zone. The Download Zone is between 2am and 7am Eastern Standard time, every morning. During the Download Zone, you are not restricted by the Fair Access Policy allowance, which means you can download as much as you want without eating into your daily allowance.

If you don't want to stay up until the wee hours, you can still take advantage of the Download Zone hours by downloading the HughesNet Download Manager, which you can use to schedule downloads.

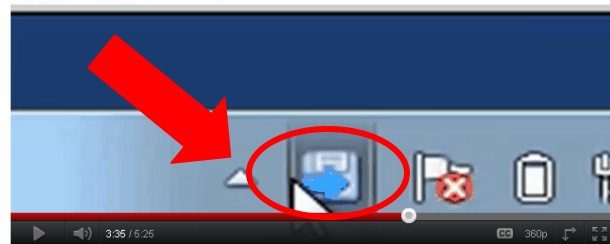
To get the Download Manager, go to myHughesNet.com and select *Download Manager* then click download zone and select *Download Manager*.



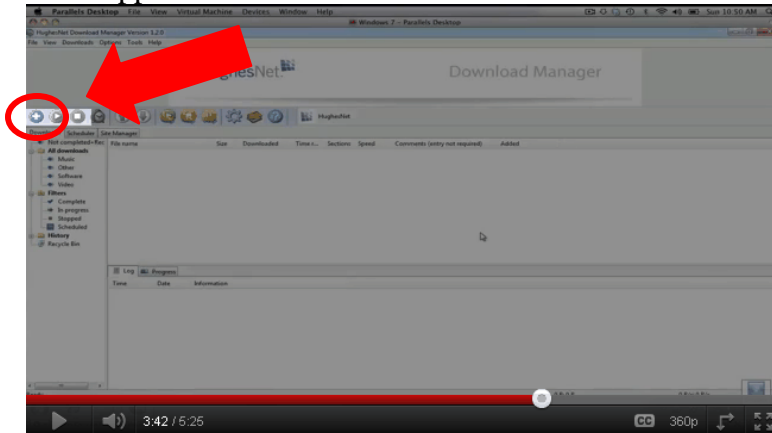
Follow the prompts on your screen to complete the download.

Once your download is complete, and you've installed the program, you'll see the Download Manager icon in the bottom right-hand corner of your Windows screen...it will appear as a blue disk icon. If you don't see the icon there look for it on your desktop. To open Download Manager, double click on the disk icon in your dock or on your

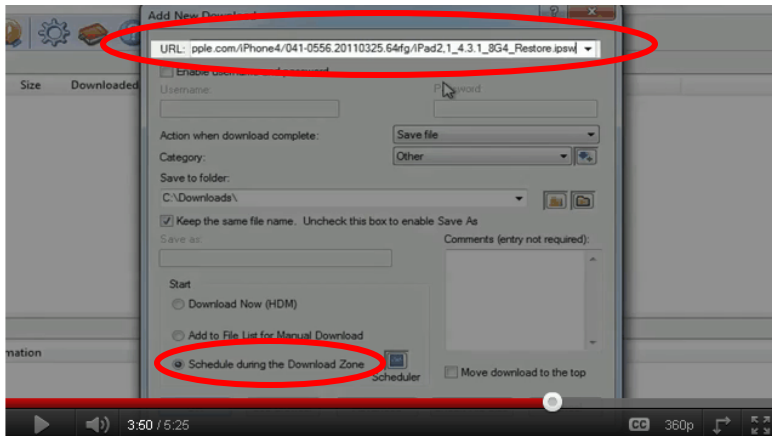
desktop.



To schedule an item to be downloaded during the Download Zone, click on the plus sign in the upper left hand corner.

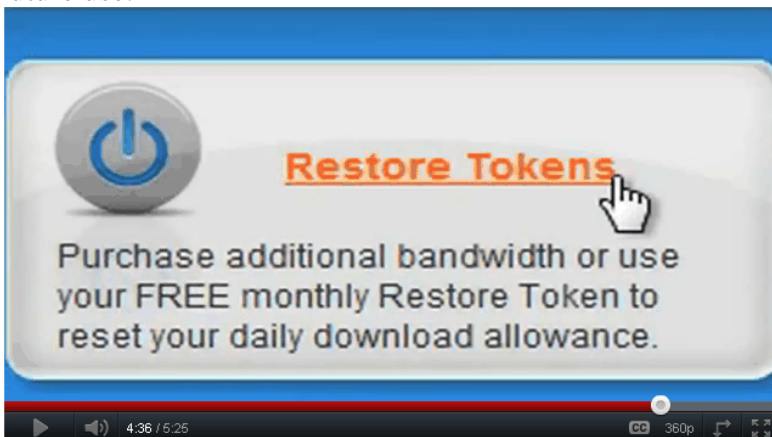


In the pop-up window, paste the URL of the item you want to download into the URL section. Select the *Schedule During Download Zone* option in the bottom right-hand corner, and then click OK.



Leave your computer on overnight, and the Download Manager will automatically download your item for you.

Hughes understands there may be times when you need to download something large right away. This can lead you to deplete your daily download allowance. If this is the case you may use a Restore Token to get your download speeds back up. Hughes provides you with one complementary Restore Token every single month. You can set your Status Meter to automatically use a token should you exceed your download allowance or apply your token manually, where you see fit. In addition to the monthly complementary token, you can purchase more tokens and keep them in your “bank” for future use.



Applying a token will immediately reset your usage to zero, replenishing your full day's allowance.

Now that you've installed these utilities, you can schedule any large software updates so that they occur during the FREE download period overnight. That means large downloads like Microsoft service packs for Office and Windows, as well as updates for your anti virus programs *won't* eat up your daily allowance. In addition, your Status Meter will help you track your day-to-day usage, and help you to keep your speeds at their optimal levels.

As always, if you have any additional questions please call us at 1-866-347-3292
Thanks for choosing Hughes as your Internet provider!